

# GOOD NEWS... BADGE NEWS

March 2021 - May 2021  
Volume 23, Issue 2

## New TSA Security Directive

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### Masks are required at ALL times



On January 21, 2021, President Biden issued an Executive Order, *Promoting COVID-19 Safety in Domestic and International Travel*, requiring masks to be worn in airports, on commercial aircraft and in various modes of surface transportation. The Acting Secretary of Homeland Security ordered the Transportation Security Administration (TSA) to issue a new Security Directive, effective February 2, 2021, to implement the President's Order and enforce the related Order issued by the Centers for Disease Control and Prevention (CDC). So, what does this mean for you as an employee of DTW?

You must wear a mask at all times while on the airport premises. Failure to comply may be subject to removal, denial of reentry and/or penalties under federal law.

The following **does not** fulfill the mask requirement of the Order:

- ✓ Masks worn in a way that does not cover both the mouth and nose.
- ✓ Face shields or goggles (face shields or goggles may be worn to supplement a mask that meets the required attributes).
- ✓ Scarves, ski masks, balaclavas or bandanas.
- ✓ Shirt or sweater collars (e.g., turtleneck collars) pulled up over the mouth and nose.
- ✓ Masks made from materials that are hard to breathe through (such as vinyl, plastic or leather).
- ✓ Masks containing slits, exhalation valves or punctures.
- ✓ Masks that do not fit properly (large gaps, too loose or too tight).

The requirement to wear a mask does not apply when necessary to temporarily remove for identity verification purposes, while eating, drinking or taking oral medication for brief periods (the mask must be worn between sips and bites) or while communicating with a person who is deaf or hard of hearing when the ability to see the mouth is essential for communication.

Additional guidance on the use of masks to slow the spread of COVID-19 is available by going to [Your Guide to Masks | CDC](#).

**Security Office**  
Phone (734) 942-3606  
Fax (734) 942-3814  
[Security@wcaa.us](mailto:Security@wcaa.us)

31399 East Service Dr.  
Bldg. 610  
Detroit, MI 48242

**Office Hours:**  
Monday – Friday  
8:30am – 4:00pm  
Wednesday open at 7am  
(Closed 12pm – 12:30pm daily)

**Closed on Holidays:**  
April 2—Good Friday  
May 31—Memorial Day

**Airport Response Center**  
(ARC) available 24/7  
(734) 942-5304/5

All Security forms,  
rules and procedures are  
available at:  
[www.MetroAirport.com](http://www.MetroAirport.com)

## Keep it Closed!

When accessing any door, ensure that it is securely closed behind you. Use your hand to physically guide the door shut. This action will not only confirm that the door is secure, but it will also prevent piggybacking. Merely "listening" for the door to close or "looking back" at the door closing while you walk away is not sufficient. Pay attention and ensure that the door is closed before leaving the area. Open and unattended door violations are subject to administrative penalties and/or Security retraining.

Should you experience a maintenance or mechanical issue that is preventing the door from closing, please contact the Airport Response Center (ARC) at (734) 942-5304. The ARC will dispatch someone to your location and provide you with the appropriate instructions to prevent unauthorized access.

### NOTICE

Please  
Close the  
Door  
Behind  
You!

# GOOD NEWS...*BADGE* NEWS CONT'D

## Stay Alert!

if you **SEE** something **SAY** something™

**REPORT SUSPICIOUS ACTIVITY** to local authorities.

We often go through our days with a routine. Whether it's driving to work, running errands, or calling loved ones. It's not difficult to become distracted with these daily, repetitious behaviors. But as you go through your day, if you **see something** that doesn't seem quite right, **say something!** Fighting terrorism is a community effort and we must count on each other by staying alert and reporting suspicious activity to the Airport Response Center (ARC). By doing so, you can help protect one of the nation's largest airports. Even if you think that your observation is not important, it could be a piece of a much larger puzzle. Play an active role and remember -

**"If You See Something, Say Something!"**

Dial 911 or  
Call the Airport Response Center @  
734-942-5212



## Off-Duty Use of DTW ID Badge

DTW ID Badges are issued to support your job duties and responsibilities at the Airport. Your badge should only be used for official business purposes. Never utilize your ID badge for personal or off-duty use.

**FOR OFFICIAL USE ONLY**

## STOP-ASK-CALL

As we continue through this pandemic, we need everyone's support to ensure the safety and security of the Airport, its traveling public and employees. DTW and the Transportation Security Administration (TSA) have teamed up and implemented the DTW/TSA Challenge Initiative: **STOP-ASK-CALL**.



Challenging is every badge holder's responsibility. One way we can do our part is to be aware of our surroundings and:

- ✦ **STOP** anyone without a visible DTW photo ID badge, even if they have previously been in the area.
- ✦ **ASK** the individual to produce their DTW photo ID badge. Please remember to remain six feet apart. The challenged individual should hold the badge close enough for you to review their photo and information.
- ✦ **CALL** the Airport Response Center (ARC) immediately at (734) 942-5304, if the individual does not produce a DTW photo ID badge, or if the challenged individual presents a non-photo visitor or contractor badge, which requires the escort of someone with a DTW photo ID with the Escort Authority icon.
- ✦ Challenging can seem intimidating, but you have support! You are not expected, or authorized to, physically restrain an uncooperative person. Instead, keep the individual under observation until the Airport Police arrive.

**Thank you for accepting the challenge and doing your part to keep our Airport safe!**

## Employee Screening



All individuals, their belongings and vehicle are subject to search upon entering Airport property. Even though you may possess a license to carry a concealed firearm, you must remember that it is strictly prohibited on Airport property. A list of prohibited items can be found on the TSA's website, [www.tsa.gov](http://www.tsa.gov).

Remember to always check your belongings before coming to work, as to not jeopardize your employment at DTW. **LEAVE IT AT HOME!**

## Did You Know?



Did you know that appointments are now required for most badging-related functions? Walk-ins are still accepted for badge separation drop off, badge reprints (damaged or inoperable badges), adding a Customs seal or Escort Authority and AOA Vehicle Permit pick up. Use the following link to schedule your appointment:

<https://dtwcredentialsappointments.as.me/schedule.php>

Still have questions? Contact us by phone at (734) 942-3606 or by email at [Security@wcaa.us](mailto:Security@wcaa.us).